



## Trusting Relationship

Week 1

A diabetic patient in her 60s first contacted TextCare about a cough she feared would prevent her from traveling.

After her TextCare provider prescribed her medication to relieve the cough, she continued with her travel plans, feeling much better.



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## Life Saving Results



Imaging found three deep vein thrombosis clots. Her TextCare provider reviewed the diagnosis with her and requested that she seek further treatment with her primary care provider.

The TextCare provider scheduled her appointment and faxed the imaging results to her PCP. **Within 12 hours of experiencing a leg cramp, the patient had started a treatment plan for blood clots.**

Week 2



Unfortunately, after the patient's 12-hour flight and 5-hour car ride, she started experiencing a persistent cramp in her left calf. **Because of her established and trusted relationship with her TextCare provider,** she reached out about her cramp.

Her TextCare provider immediately referred her to an imaging center and scheduled the appointment for her.

